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Agfa launches MyAgfaRadiologySolutions service portal, enabling insights in and control over installed Agfa equipment

The web-based portal is also the access point to MUSICA® Analytics, which is indispensable to monitor operational performance

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- The portal offers a ‘one-stop-shop’ to request service, track ticket status, monitor equipment fleet, view the service intervention schedule and more.
- It provides access to MUSICA® Analytics, which gives valuable insights into system usage, dose and image rejects.
- The portal will make Agfa customers’ jobs easier and save them valuable time.

Agfa Radiology Solutions announces that its MyAgfaRadiologySolutions self-service portal, which was launched at RSNA 2023, is currently released in the US and Canada. It will become available to other parts of the world soon.

Fast, accurate insight

From the MyAgfaRadiologySolutions portal, Agfa customers can access services for managing all of their Agfa equipment, including requesting service and monitoring their equipment fleet. It further provides a gateway to the Agfa Library, which includes user documentation, manuals and safety instructions for the Agfa modalities.

Through the portal users can also access the MUSICA® Analytics dashboards, which delivers key insights, such as the number of images or exams done, reject rates, reasons for rejection and dose statistics for all connected MUSICA® workstations.

Streamlining processes and saving time

Agfa developed and tested MyAgfaRadiologySolutions with several Agfa customers, including AdventHealth, in Florida, USA. Elizabeth Evans, Senior Modality Manager – Diagnostic/Imaging Service Line, AdventHealth, describes, “For a large organization like AdventHealth, if you can minimize the time of any task, even by a minute, it adds up. MyAgfaRadiologySolutions and MUSICA® Analytics make time-consuming tasks around managing and overseeing our Agfa equipment fast and easy, while delivering insight to streamline our processes. And that saves us even more time.”

Optimizing radiology investments

“Each week, more than 3 million radiographic exams are carried out with Agfa equipment around the world. We are committed to ensuring every customer can get the most from that equipment, supported by our world-renowned service. MyAgfaRadiologySolutions makes it even easier for our customers to access that service, now boosted by the brand-new MUSICA® Analytics engine delivering key insights to help our customers streamlining operational performance. MyAgfaRadiologySolutions thus becomes an essential tool to get the most out of radiology departments,” says Daan Belmans, Project manager at Agfa Radiology Solutions.

Discover MyAgfaRadiologySolutions on the Agfa [website](#) or contact an Agfa sales representative for more details.

About Agfa

Agfa develops, produces and distributes an extensive range of imaging systems and workflow solutions for the printing industry, the healthcare sector, as well as for specific hi-tech industries such as printed electronics & renewable energy solutions.

The headquarters are located in Belgium. The largest production and research centers are located in Belgium, the United States, Canada, Germany, France, the United Kingdom, Austria, China and Brazil. Agfa is commercially active worldwide through wholly owned sales organizations in more than 40 countries.

For more information on Agfa please visit www.agfa.com



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